



Request Form to Rectify/Correct Personal Data

1. Data subject

Name-surname Identification card/Passport No.
Building/Village Floor No. Moo Trok/Soi
Road Subdistrict/Tambol District/Amphur
Province Postal code Mobile
Tel Email Address

Acknowledge results of the request/consideration and process by:

- Email provided to KTB or Email
- Postal service
- Registered address (on KTB database) Contact address (on KTB database)
- Contact channel and SMS
- Telephone#1 Telephone#2

The relationship between the data subject and KTB

- Current customer Existing customer Business partner Service provider/distributor
- Visitor Website/application user Other.....

2. Authorized person of the data subject

Name-surname Identification card/Passport No.
Building/Village Floor No. Moo Trok/Soi
Road Subdistrict/Tambol District/Amphur
Province Postal code Mobile
Tel Email Address

- Person exercising parental power of a minor
 - Father Mother Legal guardian
- Curator of an incompetent person
- Authorized person

(*Minor means a person under 15 years of age and not of legal age by marriage, or not a sui juris pursuant to Section 27 of the Civil and Commercial Code.)



3. Identification document

To ensure that KTB can process your request, please submit your identification document to authenticate your right under the Personal Data Protection Act B.E. 2562 (“PDPA”) to rectify personal data. KTB reserves the right to decline any request without sufficient proof of identity.

3.1 Data subject

- Certified copy of national identification card with religion and blood type information redacted (Thai) or passport (foreigner)

3.2 Authorized person of the data subject in 2.

- Certified copy of evidentiary appointment of the authorized person of the data subject (legal guardian, curator or attorney)
- Certified copy of national identification card with religion and blood type information redacted/passport or birth certificate/house register (minor data subject); and
- Certified copy of national identification card with religion and blood type information redacted/passport of the authorized person of the data subject

4. Purpose for the exercise of right for KTB’s consideration

Please provide as much information about the collection, use and/or disclosure of your personal data: service, department, related person or incident, time date name or type of the document, reference and any information that may assist KTB in processing your request.

- Incorrect
- Incomplete
- Outdated
- Misleading
- Other

5. Detail of request (please choose applicable one)

5.1 Customer’s personal data

- Information in identification document and/or type of identification document
From type No.Expiry date
To type No.Expiry date
- Occupation/Business..... Monthly income.....
Source of income Salary Business Other.....



Telephone number/E-Mail address Home number to:

Work number to: Mobile number to:

Fax number to: Email address to:

Address

Registered address/location No. Moo.....Building/Village.....

Soi.....Road.....Subdistrict/Tambol.....

District/Amphur.....Province.....Zip code.....

Work address same as above specify Name

No. Moo.....Building/Village.....Soi.....

Road.....Subdistrict/Tambol.....District/Amphur.....

Province..... Zip code.....

Contact/billing address same as registered address/location same as work address specify

No. Moo.....Building/Village.....Soi.....

Road.....Subdistrict/Tambol.....District/Amphur.....

Province..... Zip code.....

Rectification of contact/billing address for all accounts specified accounts below

Saving/Credit account type: account no.account name:

Saving/Credit account type: account no.account name:

Saving/Credit account type: account no.account name:

Saving/Credit account type: account no.account name:

Saving/Credit account type: account no.account name:

5.3 Other personal data (please specify)

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5.4 Product

Unspecified product

Product specified below

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6. Reservation

6.1 The request to exercise your right may be limited by conditions and exemptions under the applicable law and KTB may find it necessary to decline your request to comply with the related law in the following cases:

6.1.1 KTB must decline your request according to the law or court order.

6.1.2 Your request is unreasonable such as you have no right to request or you have repeatedly requested the same or similar right without a reasonable cause.

6.2 When KTB receives a request to exercise any rights from you, KTB will process such request as soon as possible from the date the bank has successfully verified and authenticated your identity in accordance with the bank's procedures and has received the request with complete information and supporting documents in full. KTB will inform you of the status of your request.

6.3 If KTB declines your request on reasonable and lawful grounds as specified in item 6.1, KTB will inform you of the reason for such decline through your selected channel specified in this form and deliver to the Data Subject at the address or email address in item 1, or to the Authorized Person of the Data Subject at the address or email address in item 2. Whereby, KTB is not responsible for any loss or misdelivery during the postal service, or disclosure of personal data to and by your family members.

6.4 KTB may contact you to collect additional information or document if your request is ambiguous or you did not provide sufficient information or document for KTB to process your request.



7. Declaration of the data subject/authorized person of the data subject

I have attached evidence and document herein to support the request to rectify the personal data including the following certified copy(ies): national identification card certificate of name change house register
 certificate of marriage certificate of divorce other

I hereby declare that the information provided in this request for to exercise right is true and I am the data subject or authorized person whose name appears in this request form. I understand that KTB must authenticate my identity to prevent unlawful exercise of the data subject's rights and KTB may contact me for additional information. I also understand that my request will not be processed until KTB has received all necessary information. I understand that KTB does not charge for this request and I agree to be charged by KTB a reasonable fee to process my repeated or unreasonably excessive request.

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(.....)

Submission channel

Please submit your filled-out request form via email at: right.dp@krungthai.com
or via postal service at:
Data Protection Office (DPO), Data Protection Department
No. 35 Sukhumvit Road, Klongton Nuea Subdistrict, Wattana District, Bangkok 10110
Please contact the Data Protection department for any query or to follow up on the results at Tel: 02-2083333 ext. 6337, 6338
or Krungthai Contact Center 02-111-1111 (24-hour)
Remarks: You must first contact Krungthai Contact Center 02-111-1111 for identity verification before submitting this request form through the specified channels.